

Welcome to Agape WellCare PLLC and thank you for giving our company the consideration of being your therapy provider. It is a privilege to provide care to you and we appreciate the trust you have placed in us.

As you begin your journey with this organization, we hope that we have created the type of practice that will provide the elements necessary to maintain an environment of empowerment, growth, and healing. Throughout this time, you may share parts of your story that are uncomfortable to share. Even then, we strive to create a judgement-free space that provides comfort during these challenging experiences.

Whether this is your first time in therapy, or are returning to therapy, you are taking a big step. We are honored and humbled that you chose this practice as your therapeutic support.

We believe that the value one receives from therapy is related to the relationship that begins before you enter the practice. We want to do everything in our power to make your experience positive.

You are the most important asset, and your care is of the utmost importance. During our time together we may find that your care requires greater support that we can provide. Your care remains important to us and we will provide referrals to other sources for your ongoing care.

Pre-Appointment Information: You will be sent a packet of information to complete and return to our office prior to your first appointment. Completing this information will save time on your appointment day, with you having fewer forms to complete at that time. Our goal is to gather as much information to help us to create the best care plan possible for you.

Appointment Day: Please arrive 30 minutes early for your scheduled appointment. This will allow us to process any additional information and complete any new patient documentation. We value your time and want to stay on schedule to avoid unnecessary waiting. If you are late, we may need to reschedule your appointment. Should you not be able to make the appointment and need to re-schedule, please contact us at 980-729-1117.

Location: Our main office is located at 1451 Briar Creek Road, Charlotte, NC (our mailing address is PO Box 3557, Matthews, NC 28105). There is an upper and lower parking area. Please park in the lower parking area which is directly located to the handicapped assessable main office. **Due to COVID-19 restrictions, we are offering virtual appointments during this time.**

We look forward to working with you. Welcome to Agape WellCare PLLC!